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QUALITY POLICY

SEPPELEC, through a quality management system compliant with the UNE-EN ISO 9001:2015 standard, is committed to fully meeting the quality expectations of its customers and relevant stakeholders, as well as to managing its operations based on the continuous improvement of its processes, products and services.

To achieve these objectives, the organisation bases its activities on its expertise in the relevant technologies, its capacity to deliver high-calibre turnkey projects, and the availability of a network of subsidiaries and commercial agents located in various geographical areas, thereby ensuring appropriate service to the markets in which it operates.

Compliance with the legislation and regulations applicable to the organisation, as well as with other requirements agreed with clients and stakeholders, constitutes a fundamental guideline for the Management. To this end, SEPPELEC identifies, assesses and keeps up to date the legal and regulatory requirements applicable to it, both at an organisational level and in relation to the products and services it markets, ensuring systematic compliance.

To fulfil these commitments, the Executive Management promotes, leads and supports the implementation, maintenance and improvement of the Quality Management System in accordance with the UNE-EN ISO 9001:2015 standard, the scope of which covers the design, manufacture, marketing, commissioning and after-sales service of industrial installations for the treatment, preparation and processing of liquid products in the food and drink industry.

In order to ensure the continuous improvement of the Quality Management System and to increase customer satisfaction, both qualitative and quantitative quality objectives are established at the various levels and within the different functions of the organisation. These objectives are consistent with this Quality Policy and serve as a framework for their establishment, monitoring and periodic review.

This Quality Policy is communicated, understood and implemented at all levels of the organisation, and applies to all SEPPELEC production sites, as well as to work carried out at customers' and suppliers' premises. This Policy will be reviewed whenever significant changes occur in the organisation's context, or at least on a regular basis, in order to ensure its continued suitability, validity and alignment with the business strategy.

The Quality Policy is available to all stakeholders via SEPPELEC's official website (https://seppelec.com/es/company/), ensuring its accessibility, dissemination and transparency.

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Signed: Sven Funke,
Operations Officer

Alcorcón, 19 January 2026